

Securafy Named Most Trusted MSP in North America for 2024 by Soteria Award

Celebrating decades of IT leadership, Securafy continues to empower SMBs with trusted cybersecurity solutions, earning the prestigious Soteria Award for excellence in client satisfaction and innovation.

[Willoughby, OH] – [December 18, 2024] – Securafy, a pioneer in IT and cybersecurity solutions since 1989, has been recognized as the **Most Trusted Managed Service Provider (MSP) in North America for 2024** by the Soteria Awards. This esteemed accolade acknowledges Securafy's unwavering commitment to safeguarding small and medium-sized businesses (SMBs) with industry-leading services and resources that deliver proven results.

Over the past year, Securafy has strengthened its position as a trusted partner by expanding its cybersecurity offerings to include **comprehensive network penetration testing and compliance-as-a-service** solutions, enhancing client trust through transparent communication and industry-leading response times, and supporting SMBs across Ohio with tailored IT and cybersecurity services that address their unique challenges.

The recognition comes at a pivotal time when SMBs face increasing cyber threats and a growing reliance on IT infrastructure. Securafy's measurable results underscore its dedication to addressing these challenges: the company has stopped over **41,741,433 viruses**, achieved a remarkable **99.99% uptime** for all clients, and boasts an average response time of **3.89 minutes** and resolution time of **32.2 minutes**. These efforts have earned Securafy an outstanding **96.4% "awesome"** survey score, reflecting its unparalleled commitment to client satisfaction.

Cybersecurity Awareness and Accessible Resources

At the core of Securafy's mission is a dedication to **cybersecurity awareness**, particularly for small and medium-sized businesses. To make knowledge accessible, Securafy has developed an extensive library of free resources:

- The **Weekly Cybersecurity Tips** email newsletter and Cyber Tuesday LinkedIn group provide actionable insights into staying secure in a rapidly changing threat landscape.
- The **Knowledge Hub**, a blog featuring articles on IT and compliance, offers practical guidance tailored to SMBs.
- The **Securafy Times**, a monthly newsletter, shares in-depth analysis and updates on industry trends.
- **Breach Breakdown**, an infographic series and accompanying YouTube channel, analyzes real-world cybersecurity cases, offering SMBs actionable strategies for protection.

In addition to these resources, Securafy offers a range of free services to help businesses evaluate and strengthen their security posture, including a **Dark Web Scan, Network Assessment, Cybersecurity Assessment**, and a complimentary **IT Buyer's Guide**.

"Our mission has always been about more than just providing services—it's about empowering businesses with the tools, knowledge, and trust they need to thrive," said Randy Hall, CEO and Founder of Securafy. *"This award reflects the trust we've built with our clients and our commitment to making cybersecurity accessible and effective for SMBs everywhere."*

About the Soteria Awards

The Soteria Awards celebrate organizations that exemplify excellence in IT management, innovation, and client satisfaction. Securafy's recognition as the Most Trusted MSP highlights its leadership in delivering cutting-edge cybersecurity solutions and building lasting partnerships with client

To learn more about Securafy's services and explore why it was named the Most Trusted MSP in North America, visit www.securafy.com.